

New Billing Address

Credit Card Information(Visa, MC, Discover)

CC#: _____

Exp(MM/YYYY): _____ CCV: _____

Amount: _____

THANKSGIVING HOLIDAY: ALL THURSDAY CUSTOMERS SHOULD HAVE THEIR TRASH AT THE CURB BY 8:30AM ON THURSDAY , NOVEMBER 22 2018. ALL THURSDAY COLLECTION WILL OCCUR BEFORE 1:00PM REGARDLESS OF PRIOR THURSDAY COLLECTION SCHEDULES. THERE ARE NO CHANGES TO OTHER COLLECTION DAYS FOR REMAINDER OF WEEK.

YEARLY DISCOUNT OPTION: (Only available to customers whose quarterly amount due is \$69 or greater) Pay for entire 2019 at discount. Multiply the amount by 4 and deduct \$14. Example: \$78 X 4 = \$312 – \$14 = \$298

PLEASE NOTE THAT IN THE NEXT FEW MONTHS WE WILL BE MAKING CHANGES TO OUR ROUTES AND SCHEDULES FOR COLLECTION. WE WILL NOTIFY YOU OF THESE CHANGES VIA MAIL OR DIRECTLY AT YOUR DOOR.

PLEASE NOTE THE SERVICE GUIDELINES BELOW.

IMPORTANT INFORMATION:

Remit Payment Address:
Sattazahn Refuse Removal Inc.
P.O. Box 56
Fredericksburg, PA 17026

Contact Information:
717.865.3941
717.865.7609 Fax
www.sattazahnrefuseremoval.com

Please detach and return stub with payment or pay online at our website.

PAYMENT DUE DATE: Your payment is due by 1st day of each calendar quarter: January 1, April 1, July 1, Oct 1. A \$10.00 late charge is added if payment is not received by the 1st day of each quarter.

Please allow time for your payment to be received by the due date if sent via U.S. Mail. 1.5% per month(18% per annum) late charge on balances over 30 days from the date of invoice/statement. Payment received after statement dates are not reflected. To ensure proper credit, please include your account number on your check and include the top portion of this statement. No refunds will be issued on prepaid services. **We reserve the right to suspend waste removal service without notice on any past due account.**

FEES AND CHARGES: All accounts stopped due to non-payment will be required to pay full account balance before restarted. Please note that any past due account may be referred to a collection agency. If your account is referred to a collection agency, a 25% collection fee will be added to the principal balance due, in addition to any interest that has accrued or any attorney fees.

MOVING: It is the customer’s responsibility to stop or transfer service. If you plan to move across town or out of the area, call in advance so we may schedule the change. Outgoing customers are held responsible for service until notice is given.

SERVICE GUIDELINES:

- Please place your trash where our personnel can easily see it and close to curb
- Bags or cans should not be heavier than one person can lift. Bags or cans that are too heavy will be left at curb.
- Trash cans should be drained of water and have holes for drainage
- Do not place anything near your trash that you do not want to be disposed of
- The services and charges are for trash generated only at the address on the invoice/statement
- Do not put out hot ashes. Ashes must be bagged or boxed.
- Please bag all of your trash if you are using a container larger than 50 gallons.
- Waste Oil: Automotive oils, such as motor oil, transmission oil, power steering fluid, hydraulic oil etc., are not acceptable for curb side trash collection. Please contact us for collection or drop off of these fluids to be recycled.
- Electronic items are not acceptable. These items include: Televisions and Computer Equipment only
- Weekday(Monday thru Friday) customers should have trash at curb by 8:30am. Saturday by 8am.

In order to protect the safety of our employees, customers, general public and our equipment, it may be necessary to make changes to our collection schedules due to inclement weather. We will post any such changes on our website and also record a phone message at 717-865-3941.

Questions/Concerns? – Please call